

CYDEEN Field work support service

Reducing workload for workers at the work site and **Improving work quality**

Field work support service such as maintenance & inspection operation for facility/equipment



Applicable Fields

Maintenance & Inspection service of facility/equipment etc.

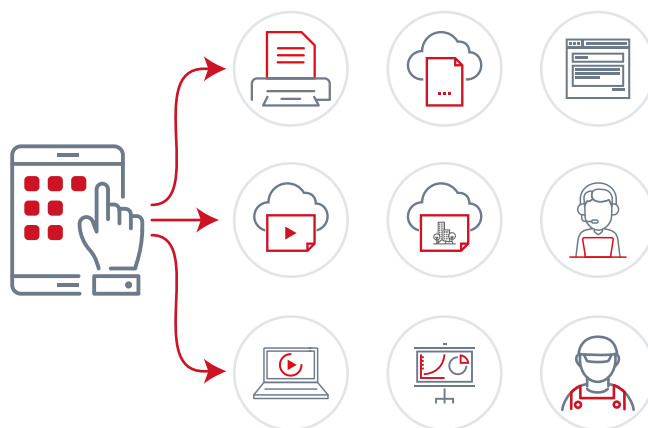
Customer's Challenges

- Reducing workload for workers at the work site & Improving work quality
- Transfer of the knowledge and skills from an expert



Our Solution

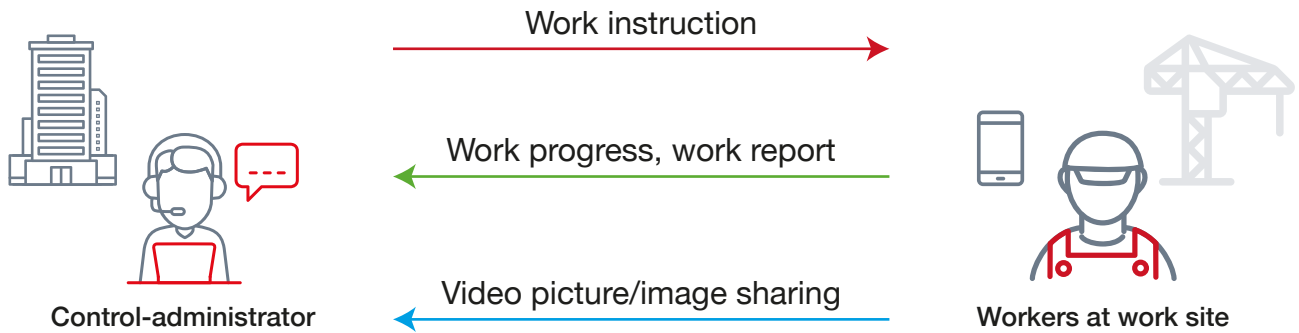
- By making good use of a tablet, workload will be reduced to printing document, capturing evidence photo, and creating a report
- Quick problem resolution by sharing image and video picture with control-administrator
- Obtain know-how at work site by video training materials and improving work quality



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System configuration

Customers

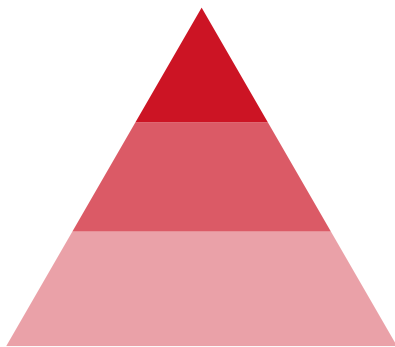


Support of grasping at work site and repair planning

Support of workload reduction and skill improvement

Hitachi Systems

Field work support service



Accumulation of know-how at the work site

- Work history
- Motion video in the past
- Manuals
- Failure history
- Training materials
- etc.

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